



4690 East Mesquite Avenue
P.O. Box 2711
Palm Springs, CA 92263

October – December 2017

[Important Reminders](#)

We start this newsletter with some important reminders about our services:

Service Options: We offer several collection service options. Standard services are performed on a once-weekly basis.

- *Economy service (curbside)* – recycling (1, 65-gallon cart) & trash (1, 65-gallon cart).
- *Family Value service (curbside)* – recycling (1, 65-gallon cart) & trash (1, 96-gallon cart).
- *Walk-In service* – recycling (1, 65-gallon cart) & trash (1, 65-gallon cart).
- *Estate service (walk-in)* – unlimited quantities of carts for recycling, green waste & trash.
- *Green Waste service (curbside or walk-in)* –one-time \$12.63 subscription fee for each 96-gallon cart.
- *Custom services* – add an extra weekly collection, extra carts, larger carts, etc.
- *Manual collection* – a service from 32-gallon cans that are provided by customers whose residence is not accessible to a large collection vehicle.
- *Bin & box rentals* – we rent bins and debris boxes for clean up and demolition projects.
- *Move-in service* – we offer free curbside pick-up of recyclable packing materials at move-in.

Two-Pass. We use a two-pass system for collecting recycling and trash. This means that our truck will pass through the route collecting recycling first. After off-loading, the driver will return to the route to collect trash. We use this method to combat the theft of recyclables by reducing the opportunity hours.

Return of carts. Customers subscribing to walk-in services may notice that our 'scout' will take carts to the street and will return the carts to their storage location later in the day after all collections have been made. This approach enables us to keep the collection truck working.

6 A.M. If you are a curbside service customer please have your carts at the curb by this time.

Locks. Walk-in service customers are reminded to regularly inspect gate locks for proper function.

Pets. Please mind pets on collection day.

Vacation Rentals. The City requires vacation rental properties to subscribe to Walk-in service.

Bulky Items. We collect up to 2 bulky items including appliances each year at NO CHARGE. Call for details.

[Reminders, continued](#)

Missed Pick-up? What may appear to be a missed pick-up is frequently the result of a guest, cleaning service or pool service using trash and recycling carts after a regular weekly collection has been performed. We are happy to perform an extra pick-up for a nominal fee.

Cardboard boxes. Be sure to flatten cardboard boxes before placing them in recycling carts. Doing so will give you more cart space and will prevent boxes from becoming lodged in the cart.

Address on carts. To avoid misplaced containers, please mark your house number on the lids of your trash cart, recycling cart, and if applicable, your green waste cart with a permanent marker or paint.

Auto-Pay. Online registration and online bill pay are available 24/7. If you are selling your home, please remember to cancel your auto-pay arrangement online at www.palmspringsdisposal.com.

[Community Clean-Up Event](#)

Curbside. The FALL 2017 curbside collection event will start Monday, October 16th (for single-family residents ONLY). You do not need to contact us to arrange a collection. Place up to two bulky items OR four containers of excess trash OR two bundles of yard waste at the curb by 6:00 A.M., Monday, October 16th. Our crews will make one pass through the City during the week collecting these items. This is a FREE event.

Drop Off. If you prefer to drop off bulky items or trash, you may drop off waste at the Palm Springs City Hall parking lot, 3200 E. Tahquitz Canyon Way. Drop-offs will be accepted on Saturday, October 21st ONLY, 8 A.M. to 2 P.M. Waste from commercial landscapers and contractors is not accepted. This is a FREE event for PS residents.

Rental. If these events are not convenient, we rent bins for small projects and debris boxes for large projects.

Donate. Please note that if you have unwanted items that are usable to someone else, contact one of the Valley's charities for free collection.

NOTE: The FREE Document Shredding and E-Waste Event will be held in the City Hall parking lot on Saturday, October 21st, 8 A.M. to Noon.

[Upcoming Events](#)

October 1, 2 P.M., City Council Candidate Forum, PS Main Library

October 16, 7 A.M., Weeklong curbside collection clean-up event begins

October 21, 8 A.M., Clean-up drop-off event and FREE document shredding & E-waste event, City Hall parking lot

November 7, Election Day (City Council and Measures D & E)

November 11, Veteran's Day Parade

November 23, Thanksgiving Holiday*

December 2, Festival of Lights Parade

December 25, Christmas Holiday*

January 1, New Years Day*

* Collections scheduled for these holidays and the remaining days of that week will occur one day late.